6.11.2026

Lappeenranta Airport Traffic Charges, Ground Handling and Terms of Service valid 25OCT2026-27MAR2027

1. **Traffic Charges**
2. **Ground Handling Services and charges**
3. **General Conditions of Service**
4. **Payment of Charges**
5. **Liability**
6. **Force Majeure**
7. **Settlement of Disputes and Applicable Law**
8. **Contact Information**

Lappeenranta Airport Ltd
Lentokentäntie 21
53600 Lappeenranta
http://www.lppairport.fi/

General

The operator of Lappeenranta Airport (LPP / EFLP) is Lappeenranta Airport Ltd (Business ID 2733410-7, VAT number FI27334107), hereafter referred to as “Lappeenranta Airport” or “the airport”.

Lappeenranta Airport Ltd owns, operates, maintains and develops airport services at Lappeenranta Airport, Finland.

The airport provides airport infrastructure, airside facilities, passenger services, ground handling services and other aviation-related services in accordance with applicable legislation, aviation regulations and published airport operating conditions.

Airport opening hours and services

- Lappeenranta Airport has no fixed opening hours, seasonal opening hours are notified in NOTAMs.
- https://www.ais.fi/bulletins/envfra-fr.htm
- Scheduled traffic and charter operations require a minimum of 21 days prior notice and are subject to airport confirmation.
- Other openings of the airport can be agreed upon request.
- Opening requests to ground.handling@lppairport.fi
- Lappeenranta offers full ATC service.
- Private flights under VFR/IFR conditions free of charge if ATC is not operational, Ground Handling & parking charges apply if needed.
- All winter operations to be confirmed separately (VFR/IFR)
- Fire & Rescue category FFC 5/7 available on request.
- Cancellation of the flight less than 48 hours will be charged 100 per cent of the above rates.
- 50 % Surcharge is applicable on Saturdays, Sundays and national holidays and weekdays between 10pm. and 6am.
- SITA address: LPPGHXH

Lappeenranta airport reserves the right to change these terms and level of service.

1. Traffic Charges

1.1. Landing Charges for scheduled and non-scheduled traffic

MTOW -class	
< 7 t	€ 300
7 – 30 t	€ 350
30 - 50 t	€ 400
50-100t	€ 600
>100t	€1000

Landing charges will be charged on arriving aircraft.

1.2. Terminal Navigation Charges for scheduled and non-scheduled traffic

MTOW -class	
< 7 t	€ 400
7 – 30 t	€ 500
30 - 50 t	€ 600
50 -100 t	€ 800
>100t	€1200

Navigation charges will be charged on arriving aircraft.

1.3. Passenger Charges

Departing passenger charges	
• *Intra EU Passenger charges, per person*	*€ 8,00*
• *Outside EU Passenger charges, per person*	*€ 9,20*
• *Transfer passenger charges, per person*	*N/A*
Security charges, per person	€ 4,60
Government taxes, per person	€ 1,80
Passengers with reduced mobility (PRM), per person	€ 0,40

Passenger and Security Charges, PRM and Government tax will be charged on departing passengers (excluding infants under 2 year olds).

1.4. Other charges and services

- Parking charge, restricted availability, each starting 24 hour period: 20 € + 2 € per 1 MTOW-ton, first 2 hours free of charge
- Fuel provider Shell Aviation with separate agreement with Shell. Contacts below.
- Additional hours after first 1 hour of planned arrival or departure EUR 500.-/hour in case of delay every starting hour.

- Arrangement of special operations, where airport standard security or passenger handling procedures are required alterations, all costs are subject to 50 per cent surcharge on all costs subject to that operation.

1.5. Extra openings: Ad-hoc Business jets, taxi flights and medical flights

- Single flights that can be considered as ad-hoc with maximum 10 pax are offered fares as stated below. These prices include extra ATC tower opening according to your schedule, landing fee, terminal navigation, parking, airport maintenance, basic ground handling and fire and rescue service according to the FIRE CAT needed. Additional services will be charged according to airport terms of service.
- 50 % Surcharge is applicable on Saturdays, Sundays and national holidays and weekdays between 10 pm. and 6 am. If flight arrives or departs after these hours, surcharge is applicable.
- Surcharge percentages are always calculated from the *Basic total charge for operation.
- One operation fare is priced according to the following table dependent on confirmation of the flight including 1 hour delay in planned operation (arrival or departure). Scheduled turnaround within one hour is considered as one operation.
- Additional hours after first 1 hour of scheduled arrival or departure costs +EUR 500/hour in case of delay every starting hour.
- The charge for extended operating hours is +EUR 500/hour every starting hour unless otherwise agreed with the airport for a special reason. Extended operating hours must always be specifically agreed with the airport. If airport operating hours are extended on request due to change of originally requested and confirmed schedule or in the event of delay to provide air navigation, airport maintenance and rescue services for a landing or departing aircraft, an hourly charge for the extended hours of operation is collected for each aircraft for which the service was used.

Basic total charge for operation

Time of confirmation prior operation	**Fare**	
more than 14 days	**1500 €**	
less than 14 days	**1760 €**	

- If a confirmed operation is cancelled less than 48 hours before the operation the flight will be fully charged according to the above-mentioned fares.
- Airport holds right not to confirm operations that are requested less than 72 hours of planned flight.

2. Lappeenranta Airport Ground Handling services and charges

Unless otherwise specified, all services comply with IATA SGHA 2023.

Lappeenranta Airport Ltd provides competitive ground handling services using own, experienced staff. Ground handling package includes passenger services, border and customs arrangements, check-in services and boarding, ramp services, aircraft and baggage handling.

Ground handling services provided at Lappeenranta Airport shall, where applicable, be performed in accordance with the principles and operational standards contained in the International Air Transport Association (IATA) Airport Handling Manual (AHM) and the IATA Standard Ground Handling Agreement (SGHA) 2023.

Any separate ground handling agreement entered between the Airport and an airline or aircraft operator shall prevail over these Terms and Conditions to the extent of any inconsistency.

Where no separate handling agreement exists, these Terms and Conditions shall govern the provision of airport and ground handling services.

A separate Ground Handling request is always required to ground.handling@lppairport.fi.

In the event of limited GH needs of the operator a general charge of 300 Euros will be charged regardless of aircraft size.

Basic service charge including listed services.

MTOW -class	
< 7 t	€ 300
7 – 30 t	€ 400
30 - 50 t	€ 500
50t-100t	€ 700
>100t	€1100

- Additional services according to separate price list below
- Separate SGHA will be provided according to carrier’s needs.
- De-Icing: 250 € /operation + price/volume
    - Type I 3,95 € / liter (Clariant Safewing MPI LFD PLUS 88)
    - Type IV 4,15 € / liter (Clariant Safewing MPIV Launch Plus)

ADDITIONAL CHARGES

SERVICE	UNIT	RATE (€)
Ground Power	60 minutes	150
Toilet Service	Per case	120
Water Service	Per case	120
Water Drainage	Per case	75
Heating Unit	60 minutes	135
Cleaning	Per event	***
Airsickness	Per case	80
Hotel arrangements	Per occasion	20 per pax
Hotel payment	Per occasion	Cost Price + 20%
Catering arrangements	Per occasion	150
Catering	Per occasion	Cost price + 20%
Transport arrangement	Per occasion	10 per pax
Transport	Per occasion	Cost price + 20%
Trash handling*	Per occasion	50
Miscellaneous services	Per occasion	75 per hour

First hour of ground power and heating included in basic charge.
*Trash is accepted only on flights within EU/ETA airports. No trash accepted from outside EU/ETA flights.

AIRCRAFT CLEANING

AIRCRAFT WEIGHT IN KG	RATE (€)
0 - 7 000	225
7 001 - 30 000	300
30 001 - 50 000	375
50 001 -	525

3. General Conditions of Service

3.1. Customer Information Requirements

Prior to commencing operations at Lappeenranta Airport, operators shall provide the airport with sufficient information for operational planning, invoicing and regulatory compliance purposes.

The airport may require, including but not limited to:

- Aircraft registration and type
- Maximum Certified Take-Off Weight (MTOW)
- Aircraft Noise Certificate
- Operator name and contact details
- Billing details
- Operational point of contact available during flight operations
- Required services and operational schedule

Passenger-related charges shall be invoiced based on passenger information provided by the operator. Should such information not be provided, the airport reserves the right to calculate charges based on the certified seating capacity of the aircraft type.

The airport reserves the right to restrict or refuse services until the required information has been provided.

3.2. Licenses, Permits and Insurance

The operator shall ensure that all aircraft operating at Lappeenranta Airport possess all valid licenses, permits, approvals and certificates required by applicable laws, regulations and aviation authorities.

The operator shall maintain adequate insurance coverage, including third-party liability insurance, as required by applicable legislation and international conventions.

Operators shall maintain third-party liability insurance in accordance with Regulation (EC) No 785/2004 on insurance requirements for air carriers and aircraft operators, or any successor legislation.

The airport may request evidence of insurance coverage, licenses or approvals at any time prior to or during operations.

Failure to provide satisfactory evidence may result in denial of services or access to airport facilities.

3.3. Right to Refuse Service

Lappeenranta Airport Ltd reserves the right to deny, suspend or limit airport services where:

- required operational information has not been provided;
- applicable charges remain unpaid;
- the requested operation cannot be accommodated safely;
- required airport resources are unavailable;
- regulatory requirements cannot be met;
- the requested operation may compromise airport safety, security or operational continuity.

The airport shall not be liable for any costs or losses resulting from such refusal where justified by operational, legal or safety requirements.

3.4. Flight Safety and Operational Authority

The Airport Operations Manager, persons responsible for airport safety, rescue services, maintenance, ground handling or air navigation services may restrict or prohibit flight operations where there is reason to believe that:

the aircraft is not airworthy;
applicable regulations are not being complied with;
required safety measures have not been fulfilled;
airport infrastructure, facilities or services do not permit safe operation;
the proposed operation presents an unacceptable safety risk.

Such actions may be taken whenever necessary to maintain aviation safety and regulatory compliance.

4. Payment of Charges

All airport charges, passenger charges, navigation charges, ground handling charges and other service fees shall be invoiced by Lappeenranta Airport Ltd.

Unless otherwise agreed in writing:

- payment term is fourteen (14) days net;
- overdue invoices shall accrue interest in accordance with the Finnish Interest Act;
- the customer shall be responsible for all reasonable debt collection and recovery costs;
- the airport may require advance payment, security deposit or other financial guarantee;
- the airport may suspend services to customers with overdue invoices.

Invoiced amounts are payable without deduction, offset or counterclaim unless otherwise agreed in writing.

5. Liability

Airport services are provided subject to operational limitations, weather conditions, regulatory requirements and the availability of resources.

Lappeenranta Airport Ltd shall only be liable for direct damages resulting from proven negligence on the part of the airport.

To the maximum extent permitted by law, the airport shall not be liable for:

- indirect or consequential damages;
- loss of profit or revenue;
- business interruption;
- loss of contracts or commercial opportunities;
- schedule disruptions;
- delays or cancellations;
- diversions;
- missed connections;
- aircraft positioning costs;
- accommodation costs;
- passenger compensation obligations of the operator.

Each party shall be responsible for loss of or damage to its own property, vehicles, equipment, aircraft and other assets, regardless of any act or omission of the other party, except where such loss or damage results from wilful misconduct or gross negligence.

For the avoidance of doubt, the aircraft shall always remain under the responsibility of the Operator.

Each party shall be responsible for injury, illness or death of its own employees, agents and contractors arising from its operations, except where caused by wilful misconduct or gross negligence of the other party.

The operator remains solely responsible for:

- aircraft airworthiness;
- flight planning;
- crew qualifications;
- operational decisions;
- compliance with applicable regulations;
- insurance coverage.

The Operator shall indemnify and hold harmless Lappeenranta Airport Ltd, its employees, contractors and representatives against claims, damages, penalties, costs, liabilities and legal expenses arising from the Operator's activities, aircraft operations, passengers, crew members, cargo, subcontractors or other third parties, except to the extent caused by the proven negligence or wilful misconduct of the Airport.

The airport's aggregate liability shall in all circumstances be limited to the charges collected for the specific operation giving rise to the claim.

6. Force Majeure

Neither party shall be liable for any delay, interruption or failure to fulfil its obligations where such failure is caused by circumstances beyond its reasonable control.

Force Majeure events include, but are not limited to:

- severe weather conditions;
- natural disasters;
- war;
- terrorism;
- sabotage;
- industrial disputes;
- shortage of personnel;
- pandemics or epidemics;
- governmental restrictions;
- actions of aviation authorities;
- airspace restrictions;
- security threats;
- power failures;
- telecommunications failures;
- cyber incidents;
- failures of third-party service providers;
- fuel supply disruptions;
- GNSS interference;
- GNSS jamming;
- GNSS spoofing;
- satellite navigation outages;
- disruptions affecting communications, surveillance or navigation systems.

The affected party shall notify the other party as soon as reasonably practicable.

7. Settlement of Disputes and Applicable Law

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of Finland.

Any dispute arising out of or relating to these Terms and Conditions shall first be resolved through negotiations between the parties.

Should no amicable settlement be reached within thirty (30) days, the dispute shall be submitted to the District Court of South Karelia (Etelä-Karjalan Käräjäoikeus) as the court of first instance.

8. Airport Contact List for Airlines

General Information

www.lppairport.fi
info@lppairport.fi

CEO Lappeenranta Airport LTD

Mr Jukka Himanen
+358 40 700 1460
jukka.himanen@lppairport.fi

Airport Operations Manager

Mr Janne Paananen
+358 40 746 6843
janne.paananen@lppairport.fi

Air Navigation Services

+358 5 680 6321
Email: anseflpats@fintraffic.fi

Passenger Services and Security

Mrs Päivi Volmari
Email: paivi.volmari@lppairport.fi

Ramp Handling

Lappeenranta Airport Ltd
Tel. +358 (0)40 746 6843
Email ground.handling@lppairport.fi

Passenger Handling

Lappeenranta Airport Ltd
Tel. +358 (0)40 746 6843
Email ground.handling@lppairport.fi

Aircraft Cleaning, Crew transport

Lappeenranta Airport Ltd
Tel. +358 (0)40 746 6843
Email ground.handling@lppairport.fi

Catering

N/A

Fueling

Shell Aviation Finland Oy
Äyritie 12
01510 Vantaa
Tel +358 (0)20 728 9120
Email: lpp@safoy.fi , varpu.tammela@shell.com

Customs

Email: nuijamaa.tarkastus@tulli.fi

Passport Control

Email: rajatarkastus.nuijamaa@raja.fi ennakkotarkastus@raja.fi

Crew accommodation

Scandic Hotel Patria
Kauppakatu 21
53100 Lappeenranta
Tel. +358 (0) 677 511
Fax: +358 (5) 451 2441
Email. patria@scandichotels.com

Sokos Hotel Lappee
Brahenkatu 1
53100 Lappeenranta
Tel. +358 (0)10 762 1000
Fax. +358 (0)10 762 1005
Email. lappee.lappeenranta@sokoshotels.fi

Holiday Club Saimaa
Rauhanrinne 1 /
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55320 Rauha
tel. +358 (0) 30 686 1000
Email. hotelsales.saimaa@holidayclub.fi

Airport Codes

- IATA - code LPP
- ICAO - code EFLP
- SITA - address LPPGHXH